

# Care & Maintenance

People want Hanex® for the beauty, but they soon fall in love with its unique characteristics.

## Everyday Cleaning

- Wipe clean with a damp cloth or sponge soaked in water
- Basic stains: Clean with mild detergents or general all purpose cleaners
- Periodically go over entire surface with a mild abrasive cleanser or a wet Scotch Brite™ pad to maintain a uniform appearance.

## Heat Damage

The innate feature of Hanex® gives it excellent heat resistant properties compared to other surfacing materials in the market, however, to prevent any damages from heat, never place hot items directly on Hanex. Always use trivets with rubber feet when placing hot items on the countertop. Remember, placing hot pans or heat-generating appliances directly on Hanex® may cause damages to your countertop. Avoid direct and indirect heat reaching temperatures of 80oC (170oF) or above.

## Chemical Damages

Avoid strong chemicals that can cause damages to your surface such as oven cleaners, acetone, paint removers, and other strong chemicals. If exposed, promptly flush with water. Remember, prolonged contact with harsh chemicals can cause serious damage to your countertop.

### Simple steps to avoid damage

- Avoid cutting directly on Hanex, always use a cutting board.
- Never place hot pans directly on the countertop. Even though Hanex® can withstand temperatures up to 350F, prolonged periods or extreme heat could cause permanent damage.

- Strong acids, such as those found in drain cleaners should be flushed with water immediately. Some of these items, when left on surface may cause whitening, which can be difficult to remove.

## Removing Persistent Stains

- To remove persistent stains, cigarette burns or scratches: Scrub the stained area with a mild abrasive cleanser using green Scotch Brite™ pad.
- Deep scratches can be eliminated by carefully sanding down the damaged area with a 120 grit sandpaper, followed by a 220 grit, finishing with a 320 grit sandpaper. Finish by lightly rubbing the surface with a wet, green Scotch Brite™ pad in a circular motion to restore the finish. Note: different methods can be used depending on the finish.
- For deep scratches and/or other damages which may require an expert repair, please contact your Authorized Hanex® Repair Agent or Certified Hanex® Fabricator.